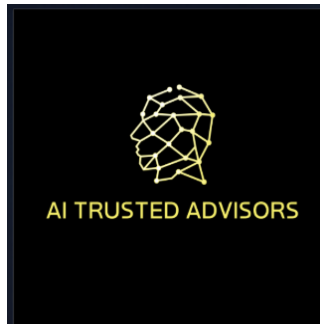




## AI Trusted Advisors – Voice AI Case Study

### ■ ■ Retail / eCommerce

**Client Challenge:** Retailers were flooded with calls about orders, returns, and product availability.

**Voice AI Solution:** Voice AI automated order status, returns, and product availability inquiries 24/7.

**Results in 30–60 Days:** 40% fewer service calls, repeat customer rate improved 15%, ROI in 30 days.

#### **How They Benefited:**

- Reduced staffing needs
- Improved satisfaction
- Higher repeat purchases
- Faster call resolution

#### **Key Benefits:**

- 24/7 order support
- Lower support costs
- More loyal customers
- Fewer abandoned carts

*“We cut call volume nearly in half and boosted repeat sales.”*